

ROSS GARDAM

All Ross Gardam products are designed to look good and last long after they're purchased. A little care and attention will ensure each product maintains its appearance for years to come. An important consideration is the placement of the product. Think about its exposure to heat and humidity which may cause fading (in fabrics) or expansion and cracking (in timber). Avoid placing in direct sunlight where possible. Outdoor products, particularly those placed in coastal areas, require particular care. If possible, place products in covered outdoor areas and avoid direct sunlight. Note, steel and timber will naturally discolour with the weather. Always ensure lights are turned off prior to commencing cleaning.

ANODISED ALUMINIUM

Wipe with a clean cloth to remove any dirt or dust and avoid any abrasive cleaning products. For stubborn marks, wash with warm water and a mild soap, and rinse with warm water. Avoid using abrasive solutions or scourers as this may damage the surface finish.

BRASS

All brass components are brushed and treated to achieve the available finish options, then waxed to prevent accelerated aging. To clean use a soft lint-free cloth to wipe down the surface. Wax-based cleaning solutions may also be used to maintain the finish. The appearance of the finish may patina over time. Avoid using chemical or abrasive cleaners as well as metal polish and avoid heavy scrubbing or the use of a hard brush or scourer. To avoid finger prints always wear gloves during the cleaning process.

CERAMIC

Wipe with a clean cloth to remove any dirt or dust. Use only lint-free cloths as fibres may be torn off when cleaning the rougher surfaces of the stoneware. Never use strong solvents, abrasive solutions or scourers to clean ceramic surfaces.

FABRIC

Vacuum regularly, ideally every week on a low setting, to remove any dirt or dust. Clean any spills as soon as possible, and refer to specialist fabric cleaners for difficult to remove stains. We also recommend keeping fabric out of direct sunlight to maintain colour. Refer to individual upholstery manufacturer's instructions for specific care.

GLASS

Glass is particularly susceptible to damage and should be treated with care, particularly during installation. To maintain, simply wipe the product with a clean cloth to remove any dust. If necessary, using a household glass cleaner to remove marks and wipe with a soft cloth to avoid streaks. Please always ensure lights are off prior to commencing cleaning and handle with care.

HARDWOOD TIMBER

Our timber products are predominantly manufactured from FSC certified timbers. To clean, simply wipe with a damp, soft cloth using lukewarm water. Follow up by drying the surface with a clean cloth. Avoid using detergent and abrasive creams as this may damage the surface. Avoid placing timber in direct sunlight as discolouration may occur.

LEATHER

Leather will naturally age and soften over time to reveal its natural beauty. Vacuum any dust and dirt with the soft brush attachment and then wipe with a clean cloth every few weeks or when necessary. Use quality cleaning products if necessary, but avoid using water as this may leave marks.

Note: some scars and scratches from the cattle hide may be visible and are a characteristic of genuine leather. Refer to individual manufacturer's instructions for specific care.

MARBLE

To clean, simply use warm, soapy water and a soft cloth to remove stains. Use coasters under all glasses, particularly those with alcohol or citrus juices. Clean up all spills immediately, as liquid on the surface may penetrate the surface and leave permanent staining. Avoid using bleach, acid, strong or abrasive detergents as this may damage the marble.



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MIRROR

Wipe with a clean microfibre cloth to remove any dust. Spray the cloth with cleaning solution, do not spray directly onto the mirror, and wipe down the surface. Follow by wiping the mirror with a second clean, dry microfibre cloth to remove any streaks. To avoid scratches keep rough or sharp objects away from any mirrored surfaces and avoid using abrasive solutions or scourers.

OUTDOOR TIMBER (FLINT)

To increase longevity, please place the Flint outdoor table and bench in a covered outdoor area and avoid direct sunlight and harsh weather conditions. Spotted Gum species *Corymbia (eucalyptus) Malacuta*, is a sustainable timber native to Australia. Our Spotted Gum is finished using Deck Doc Outdoor Furniture Oil. For stockists go to www.deckdoc.com.au. Being a natural material, timber may change colour, or even crack due to humidity levels and sudden changes in temperature.

Left outdoors, timber undergoes a natural process of oxidation that affects its colour, which turns an attractive silver-grey shade. Flint is pre-oiled and needs to be maintained. The hotter the climate and the greater the exposure to the sun, the more frequently the timber will need to be oiled. We recommend a quarterly application in a harsh climate or commercial environment or if you wish to maintain the original timber colour. To restore the original appearance of timber, lightly sand all over and apply the recommended finish per manufacturers instructions.

Stain, varnish or paint is not recommended for exterior use since weathering will make constant refinishing a necessity. If desired, timber may be scrubbed with warm soapy water and soft bristle brush. Pressure washing, steel wool/wire brushes are not recommended.

Accoya® timber, is a high performance wood which has properties that match or exceed those of the best tropical hardwoods and treated woods, yet is manufactured using wood from sustainable sources. Our Accoya® products are finished with WOCA® Exterior Oil. For any further information on this product, please go to wocawoodcare.com.au

Accoya® products are finished with WOCA® Exterior Oil. This deep penetrating hardening oil provides superior UV protection and remarkable strength against wind, water and green growth from damp and wet conditions. WOCA recommends an annual rejuvenation of the oiled surface, however the hotter the climate

and the greater the exposure to the sun, the more frequently the timber will need to be oiled.

Note - Tannin Warning: Tannin is a naturally occurring substance in timber and will leach the first few times it is exposed to water. It will stain timber decking and paved areas that are light in colour. Objects left on the timber surface will also draw tannin out, creating surface marks. Cleaning and removal of these stains is a simple and easy process using soap solution or a deck/paving cleaner.

PAINT AND POWDER COAT

To remove dirt and dust, wipe with a damp cloth. Follow by polishing with a dry microfibre cloth to remove any residue. Never use strong solvents, abrasive solutions or scourers to clean power coated surfaces.

VENEER/LAMINATE

Wipe with a clean cloth to remove any dirt or dust. If using water, care should be taken to ensure water does not pool on edge as this may reduce veneer or laminate bond. Avoid placing hot objects on the surface, as well as using abrasive solutions or scourers as this may damage the surface. Avoid placing veneer surface in direct sunlight as discolouration may occur.

