

ROSS GARDAM

All Ross Gardam products are designed to look good and last long after they're purchased. A little care and attention will ensure each product maintains its appearance for years to come. A little care and attention will ensure each product maintains its appearance for years to come. An important consideration is the placement of the product. Think about its exposure to heat and humidity which may cause fading (in fabrics) or expansion and cracking (in timber). Avoid placing in direct sunlight where possible. Outdoor products, particularly those placed in coastal areas, require particular care. If possible, place products in covered outdoor areas and avoid direct sunlight. Note, steel and timber will naturally discolour with the weather.

TIMBER

Our timber products are predominantly manufactured from FSC certified American Oak (or Victorian Ash for timber Duet tops and Tasmanian Blackwood for Oak Blackwood). To clean, simply wipe with a damp, soft cloth using lukewarm water. Avoid using detergent and abrasive creams.

OUTDOOR TIMBER (FLINT)

To increase longevity, please place the Flint outdoor table and bench in a covered outdoor area and avoid direct sunlight and harsh weather conditions. Spotted Gum species *Corymbia (eucalyptus) Malacuta*, is a sustainable timber native to Australia. Our Spotted Gum is finished using Deck Doc Outdoor Furniture Oil. For stockists go to www.deckdoc.com.au. Being a natural material, timber may change colour, or even crack due to humidity levels and sudden changes in temperature.

Left outdoors, timber undergoes a natural process of oxidation that affects its colour, which turns an attractive silver-grey shade. Flint is pre-oiled and needs to be maintained. The hotter the climate and the greater the exposure to the sun, the more frequently the timber will need to be oiled. We recommend a quarterly application in a harsh climate or commercial environment or if you wish to maintain the original timber colour. To restore the original appearance of timber, lightly sand all over and apply the recommended finish per manufacturers instructions.

Stain, varnish or paint is not recommended for exterior use since weathering will make constant refinishing a necessity. If desired, timber may be scrubbed with warm soapy water and soft bristle brush. Pressure washing, steel wool/wire brushes are not recommended.

Accoya® timber, is a high performance wood which has properties that match or exceed those of the best tropical hardwoods and treated woods, yet is manufactured using wood from sustainable sources. Our Accoya® products are finished with WOCA® Exterior Oil. For any further information on this product, please go to wocawoodcare.com.au

Accoya® products are finished with WOCA® Exterior Oil. This deep penetrating hardening oil provides superior UV protection and remarkable strength against wind, water and green growth from damp and wet conditions. WOCA recommends an annual rejuvenation of the oiled surface, however the hotter the climate and the greater the exposure to the sun, the more frequently the timber will need to be oiled.

Note - Tannin Warning: Tannin is a naturally occurring substance in timber and will leach the first few times it is exposed to water. It will stain timber decking and paved areas that are light in colour. Objects left on the timber surface will also draw tannin out, creating surface marks. Cleaning and removal of these stains is a simple and easy process using soap solution or a deck/paving cleaner.

PAINT AND POWDER COAT

To remove dirt and dust, wipe with a damp cloth. Special attention should be paid to the Flint outdoor table and bench which may require monthly maintenance. Do not allow dirt or bird droppings to accumulate, dry out and harden. Never use strong solvents to clean power coated surfaces. Revive dull surfaces using car polish.



ROSS GARDAM

GLASS

Glass shades in the Silhouette and Flare shades are hand-blown by artisans in Adelaide and as such, vary between batches. Glass is particularly susceptible to damage and should be treated with care, particularly during installation. However, to maintain, simply wipe the product with a clean cloth to remove any dust. If necessary, using a household glass cleaner to remove marks and wipe with a soft cloth or paper towel to avoid streaks.

ACRYLIC

To remove any dirt and dust, blow as much off the surface as possible as wiping with a dry cloth may cause the dirt to scratch the surface. You can then wipe a damp cloth across the surface to remove any excess dust, making sure to only skim the surface and not apply any pressure. Never use ammonia-based cleaner such as Windex and this can damage the surface.

HDPE

To remove dirt and dust from HDPE Duet stool tops, simply clean with warm soapy water.

FABRIC

Vacuum regularly, ideally every week at half power, to remove any dirt or dust. Clean any spills as soon as possible, and refer to specialist fabric cleaners for difficult to remove stains. We also recommend keeping fabric out of direct sunlight to maintain colour. Refer to individual upholstery manufacturer's instructions for specific care.

Leather

Leather will naturally age and soften over time to reveal its natural beauty. Vacuum any dust and dirt with the soft brush attachment and then wipe with a clean cloth every few weeks or when necessary. Use quality cleaning products if necessary, but avoid using water as this may leave marks. Note: some scars and scratches from the cattle hide may be visible and are a characteristic of genuine leather.

CORIAN

Remove dirt and dust using a clean cloth. To remove marks, use warm soapy water or ammonia-based house cleaner. For stubborn stains, you can use a mild creme cleanser. Avoid sliding objects and using hot products on surface.

MARBLE

Carrara Marble is a natural blue-grey marble sourced from Carrara in Tuscany, Italy which features variations in vein and colour intensity between pieces. To clean, simply use warm, soapy water to remove stains, and use coasters under all glasses, particularly those with alcohol or citrus juices. Clean up all spills immediately, as liquid on the surface may penetrate the surface and leave permanent staining.

VENEER/LAMINATE

Wipe with a clean cloth to remove any dirt or dust. If using water, care should be taken to ensure water does not pool on edge as this may reduce veneer or laminate bond.

CERAMIC

Wipe with a clean cloth to remove any dirt or dust. Use only lint-free cloths as fibres may be torn off when (Glaze) and stoneware (Polar).

Anodised Aluminium, Copper and Brass

cleaning the rougher surfaces of glazed earthenware

Wipe with a clean cloth to remove any dirt or dust and avoid any abrasive cleaning products. For stubborn marks, wash with warm water and a mild soap, and rinse with warm water. Avoid using hot water or soaking the product as this may remove the external lacquer (copper and brass).

